

## Preferred Provider - Who's your partner when injuries occur?

Injuries in the workplace are inevitable, so it's important to be prepared and think about who you'll need to rely on to resolve issues when they occur.

When serious injuries happen, it's likely that you'll end up lodging a claim with your workers compensation insurer who, if you're not partnered with one already, will assign an occupational rehabilitation provider, such as KINNECT, to the claim.

This occupational rehabilitation provider will work with you, the injured worker, and any of the treating health professionals to help get the injured worker back to work as soon, and as safe, as possible.

Because this is such an important relationship, it's a good idea to elect your preferred provider in advance, so that you have the power to choose an organisation that offers exactly what you need and that you can trust to partner with you long-term to resolve issues.

Hand-picking your occupational rehabilitation provider has many benefits including:

### **Saving Time**

Depending on the size of your organisation, you may experience several workers compensation claims each year, which means you need to have an efficient process in place to deal with these cases as they arise.

By selecting a preferred provider, and working with them on an ongoing basis, you'll build up a history and knowledge base so that you don't have to start from scratch every time a claim comes in.

In most cases, you'll even get the same consultant from the occupational rehabilitation provider, which means you won't have to waste time re-explaining how your business operates and what duties are available. The consultant will develop an intimate knowledge of your business over time and this will make the entire process much more efficient.

### **Consistency**

If you get assigned a different occupational rehab provider every time an injury occurs, chances are you're going to end up with a mixed bag of results.

Consistency in outcomes is key if you're trying to improve or maintain your injury management statistics - one bad outcome can significantly impact your statistics and take a long time to recover from.

Forming a trusted partnership with an industry leading occupational rehab provider, such as KINNECT, means you're much more likely to achieve the same great outcome every time you receive a claim.



## It's Free

Nominating a preferred provider with your workers compensation insurer doesn't cost you a cent.

The costs associated with an occupational rehabilitation provider are covered by your workers compensation insurer under your policy, so making the choice to partner with the best is a no brainer.

## How do you nominate a preferred provider?

Nominating a preferred provider with your workers compensation insurer is easy, and we think KINNECT is the best choice if you're serious about creating a seamless workers compensation process.

Simply send your account manager an email requesting KINNECT be your preferred occupational rehabilitation provider under your policy and this will be actioned immediately.

So, if you want to save time and improve your business' return-to-work outcomes, then nominating a preferred provider under your workers compensation policy is the way to go.

If you have questions about why partnering with KINNECT is the best decision for your business, give us a call – we'd love to chat.